Éclair Data Backload

Pathlab Eclair data backload progress update.

As you will be aware, Pathlab upgraded the Eclair software used for the electronic ordering system on the 30th of March. Due to a database technology change between the versions of Eclair it was not safe to migrate patient data to the upgraded Eclair system.

This means we have had to regenerate the patient data from our laboratory system to back fill the Eclair history. We now have patient results backloaded to August 2024.

We are actively investigating ways to speed up the backload of patient results and appreciate your patience while we work through this work.

We have also made changes which have improved the performance of the system and reports of issues have significantly decreased. Please continue to contact us via email on support@pathlab.co.nz if you are having any issues.

Warren Wright, IT Manager

CLINICAL UPDATE